



SEAMLESS OVERPAYMENT RECOVERY SERVICES FLOW CHART  
(SEAMLESS ORS)

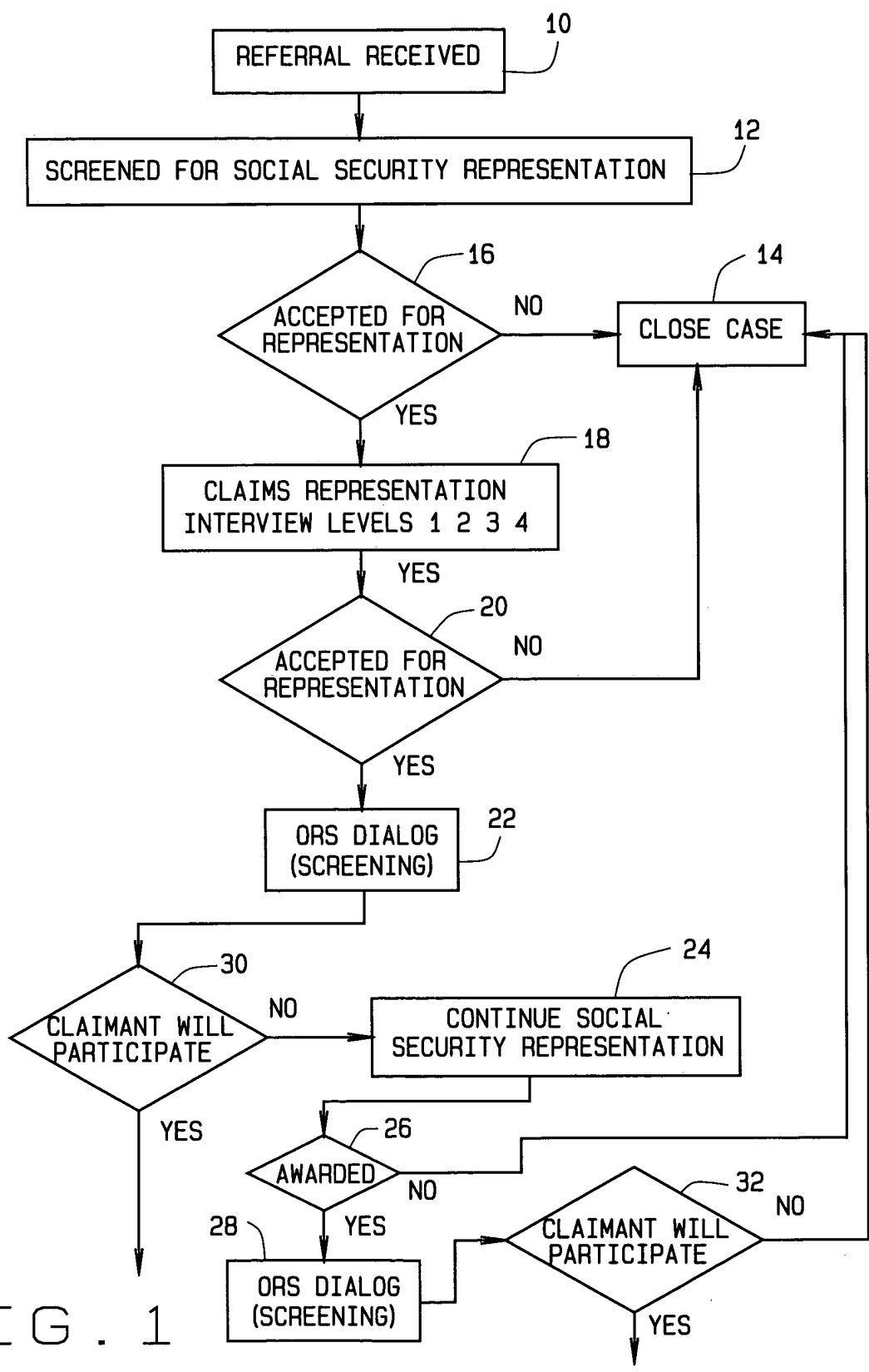


FIG. 1



SEAMLESS OVERPAYMENT RECOVERY SERVICES FLOW CHART  
(SEAMLESS ORS)

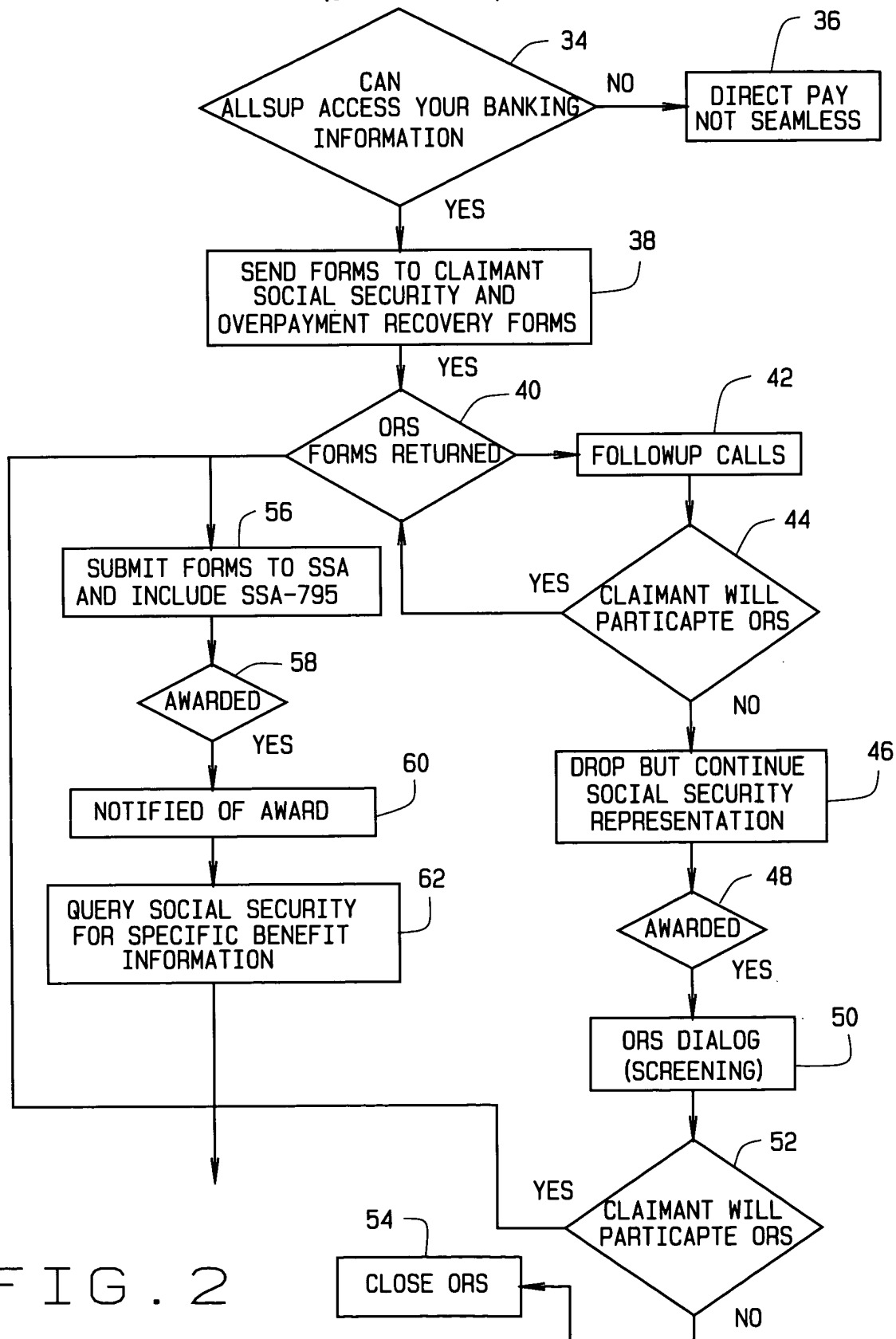


FIG. 2



SEAMLESS OVERPAYMENT RECOVERY SERVICES FLOW CHART  
(SEAMLESS ORS)

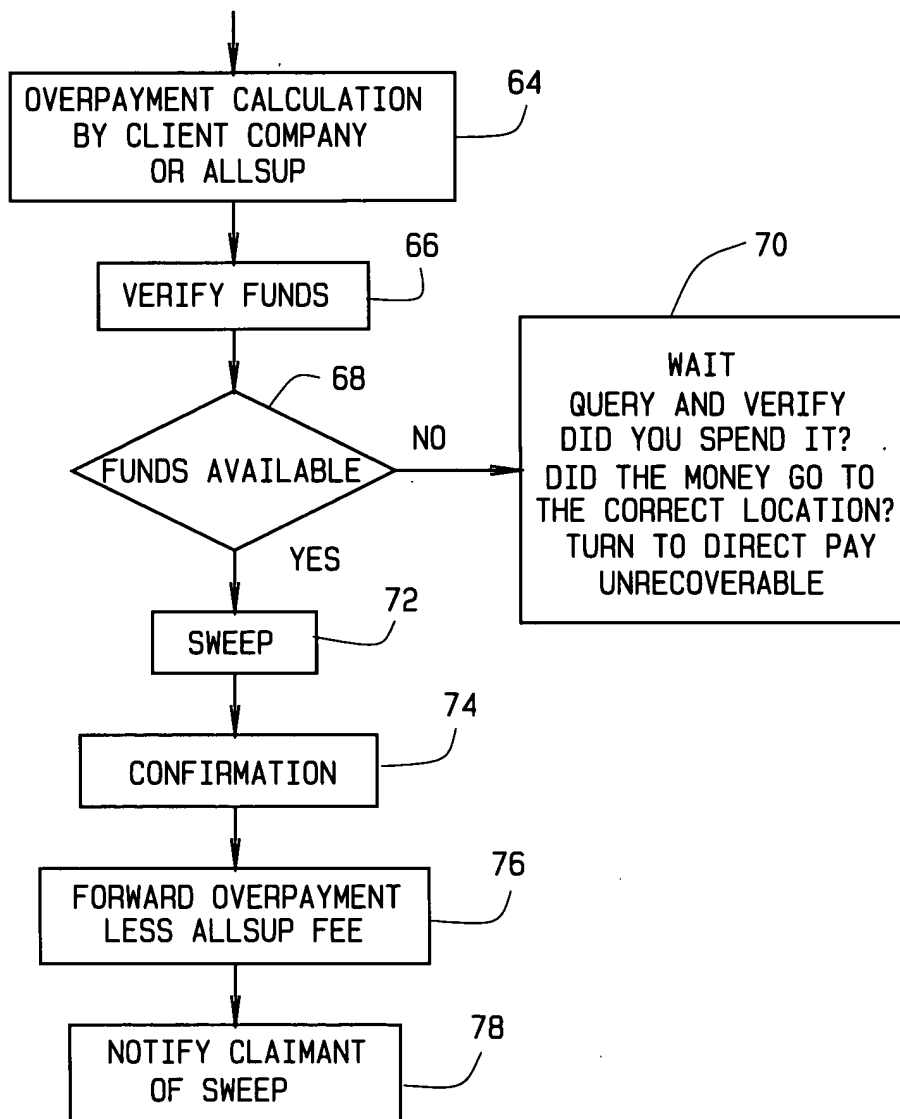


FIG. 3



PASS ENVIRONMENT

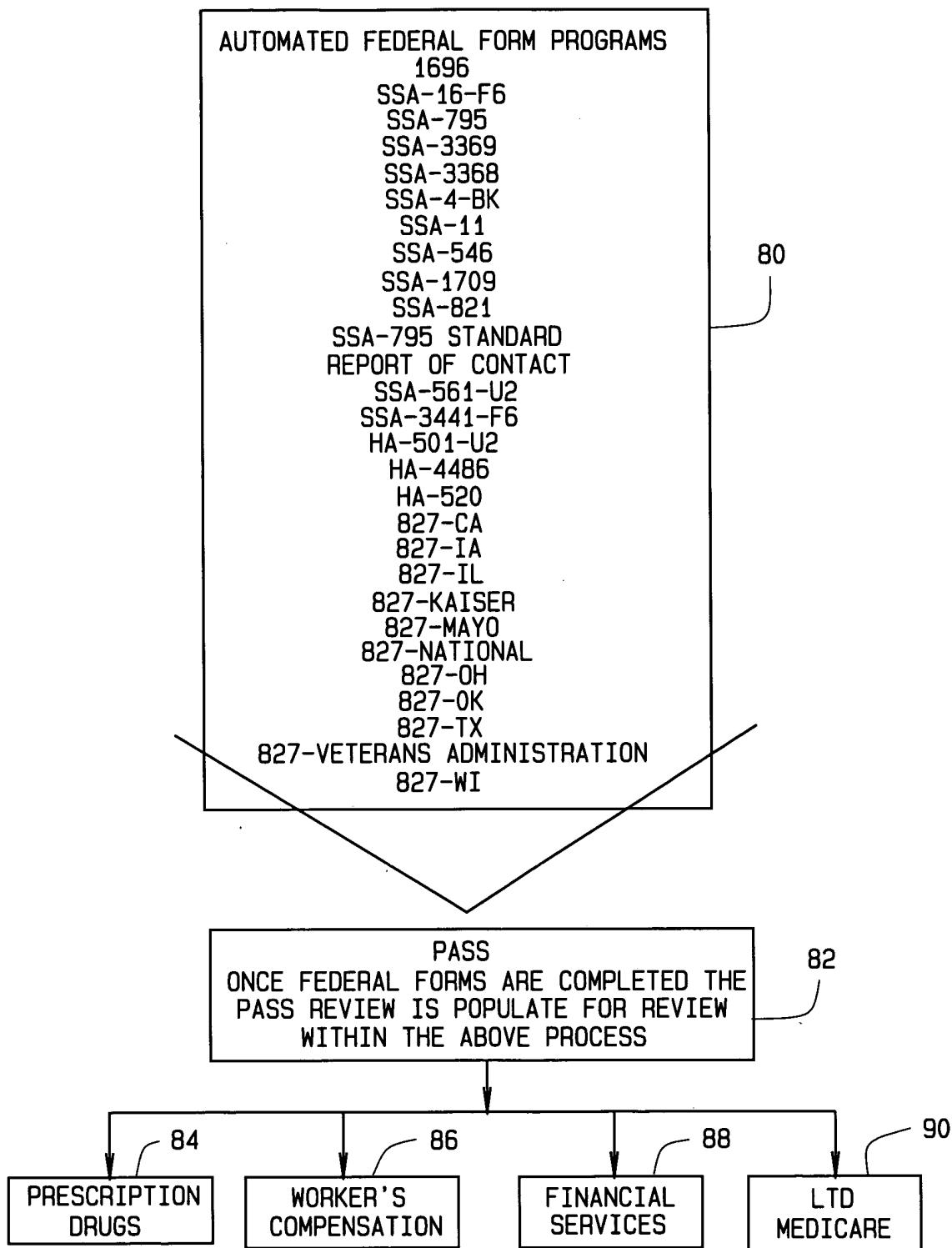


FIG. 11

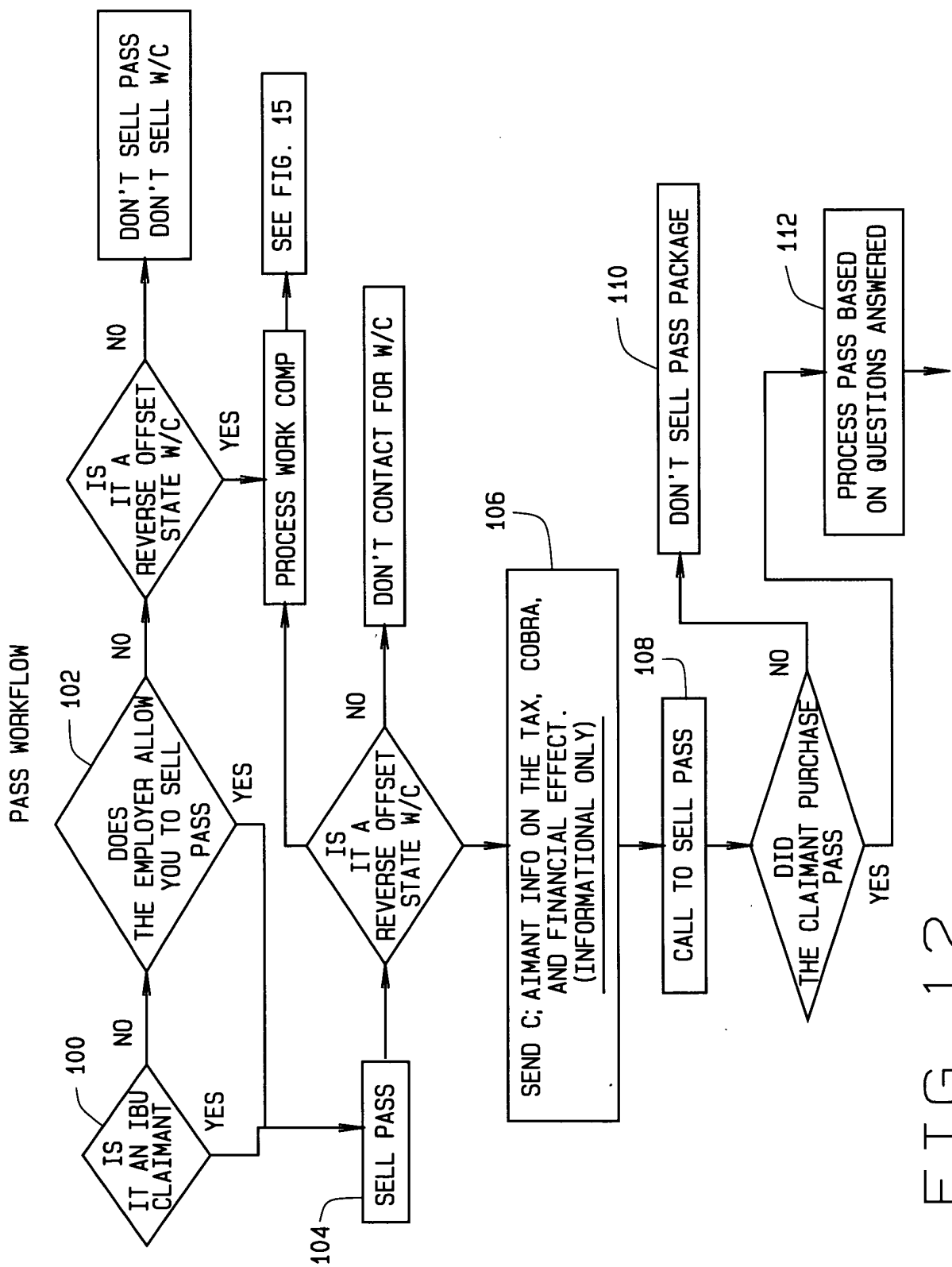


FIG. 12

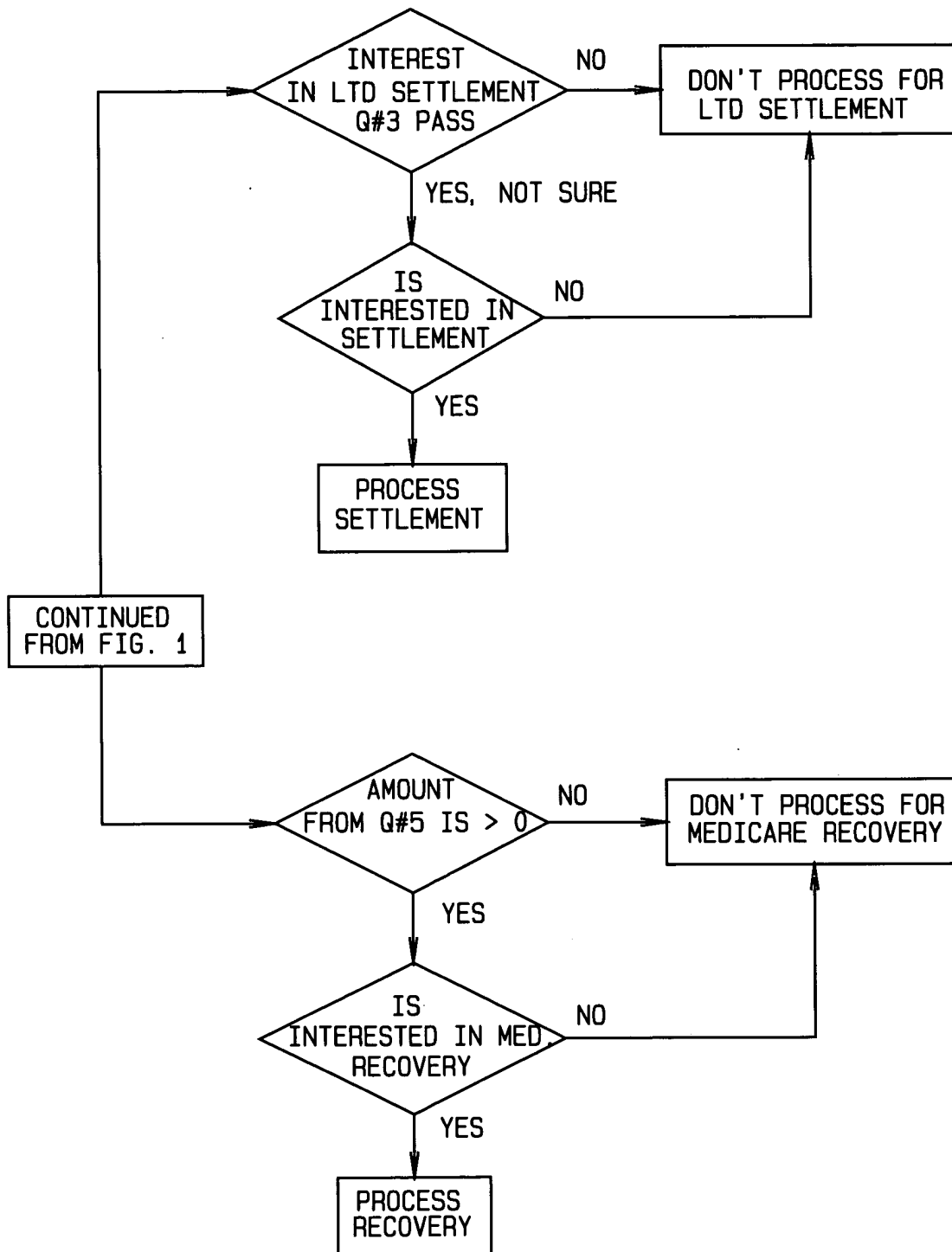


FIG. 13

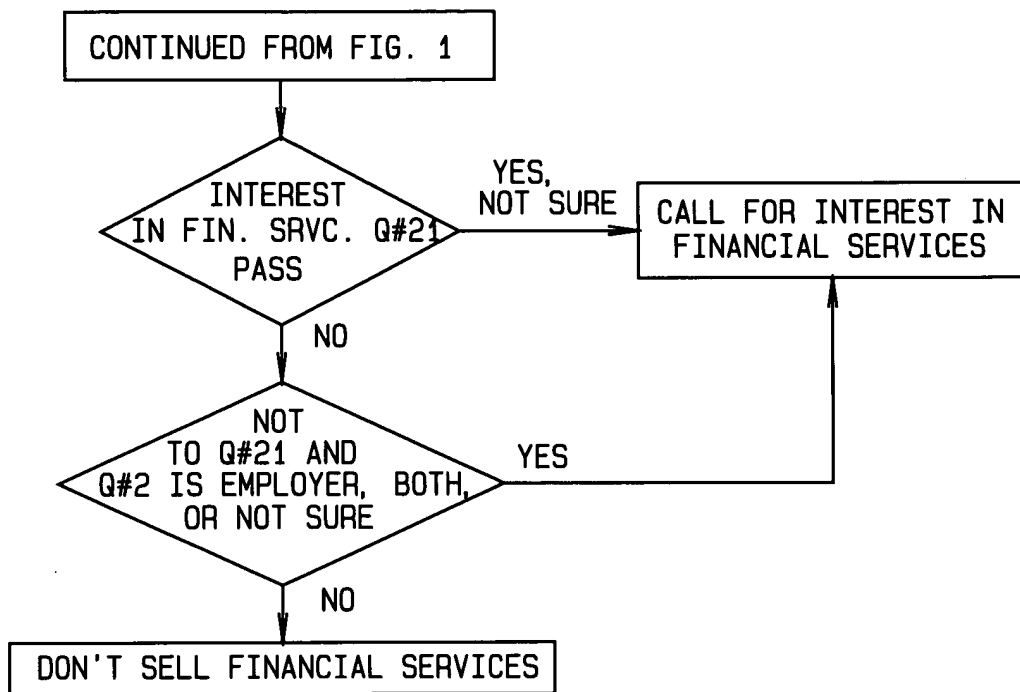


FIG. 14

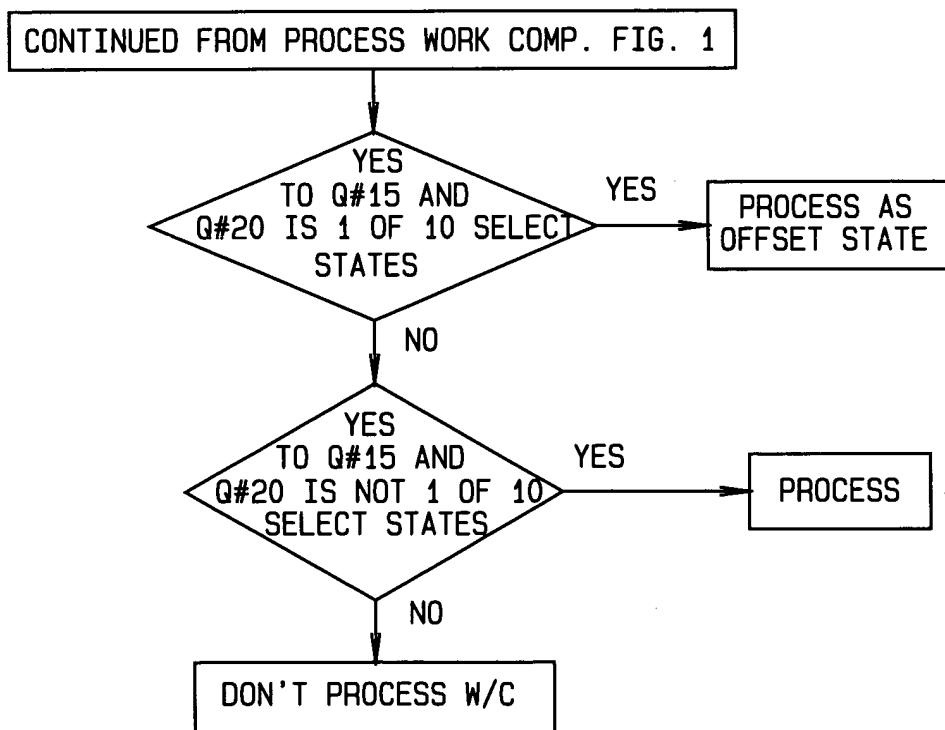


FIG. 15